

Oregon Mutual Insurance Company has announced the winners of their 2017 Agency of the Year awards. For the second consecutive year, Rhodes-Warden Insurance Agency of Lebanon, OR, was named Personal Lines Agency of the Year and DiBuduo and DeFendis Insurance Agency and Brokerage of Fresno, CA, was named Commercial Lines Agency of the Year. Professional Insurance Associates (PIA) of Roseville, CA, was named Agency Group of the Year. This is a new award that honors the best of Oregon Mutual's Multi-Agency Groups. The winners were selected based on last year's performance including premium and new business growth, loss ratio, hit ratio, and a strong partnership demonstrated through positive interactions with Oregon Mutual Marketing Representatives and Underwriters to produce desired business and results.

## **Rhodes-Warden**

"This agency and its people focus on its customer's needs and care about finding the right insurance for each individual and each business situation. Rhodes-Warden is a great agency and community citizen. The men and women of Rhodes-Warden have built a business around helping other people. Rhodes-Warden does an excellent job of articulating the value of Oregon Mutual. Thank you for making us better by letting us have the opportunity to protect your customers." – Lori Burton, Oregon Mutual Vice President – Personal Lines



Oregon Mutual Insurance Vice President of Personal Lines Lori Burton presents Mike Patterson, Principal at Rhodes-Warden Insurance Services with the Personal Lines Agency of the Year award. Also pictured are Bob Foster, Vice President at Rhodes-Warden (I) and Oregon Mutual CEO, Steve Patterson (r).

## **DiBuduo & DeFendis**

"It is with great pride and a sense of Deja' vu that we recognize DiBuduo & DeFendis as Commercial Lines Agency of the Year. Thank you for your partnership and work with Oregon Mutual. For the past eight years, DiBuduo & DeFendis has been a trusted and reliable partner. We see in all your interactions that you place your customers first and because of our shared values, we are gratified when you place those customers with us, a regional insurer." – Steve Patterson, Oregon Mutual President and CEO



Oregon Mutual Insurance CEO Steve Patterson (I) presents Mike DeFendis, Principal at DiBuduo & DeFendis Insurance Brokers with the Commercial Lines Agency of the Year award. Also pictured are Dirk Seltzer, Vice President of Marketing at DiBuduo & DeFendis (back) and John Dunlop, Vice President – Commercial Lines for Oregon Mutual (r).

## Professional Insurance Associates (PIA)

For 30 years Professional Insurance Associates has been a valuable partner. This is the first year for the award that honors the best of Oregon Mutual's Multi-Agency Groups. PIA, and their member agencies have been excellent representatives of the very best qualities of independent agencies. We are gratified when you place your customers with us, a local insurer in California since 1913." – Steve Patterson, Oregon Mutual President and CEO



Oregon Mutual Insurance CEO Steve Patterson presents Julie Hammack, Executive Vice President at Professional Insurance Associates with the Agency Group of the Year award. Paul Hammack, President (I) and Devon Hammack (r) are also pictured.